

Facts & Figures

as per December 31, 2022

[P&L overview](#)

[Fastweb \(EUR\)](#)

[P&L breakdown](#)

[Free cash flow](#)

[OPEX breakdown](#)

[Adjustments of key figures](#)

[Swisscom Switzerland breakdown](#)

[Operational data](#)

P&L Overview

	2021							2022							Change		
	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	YtD	YoY Q4	QoQ Q4/Q3
Residential Customers	1'134	1'108	2'242	1'134	3'376	1'153	4'529	1'127	1'104	2'231	1'126	3'357	1'154	4'511	-0.4%	0.1%	2.5%
Business Customers	759	741	1'500	730	2'230	752	2'982	779	753	1'532	753	2'285	796	3'081	3.3%	5.9%	5.7%
Wholesale	169	156	325	163	488	156	644	144	146	290	161	451	150	601	-6.7%	-3.8%	-6.8%
Infrastructure & Support Functions	5	6	11	5	16	6	22	5	4	9	4	13	4	17	-22.7%	-33.3%	0.0%
Swisscom Switzerland	2'067	2'011	4'078	2'032	6'110	2'067	8'177	2'055	2'007	4'062	2'044	6'106	2'104	8'210	0.4%	1.8%	2.9%
Fastweb	632	657	1'289	618	1'907	668	2'575	613	613	1'226	586	1'812	673	2'485	-3.5%	0.7%	14.8%
Other operating segments	104	112	216	110	326	105	431	100	106	206	101	307	110	417	-3.2%	4.8%	8.9%
Net revenue from external customers	2'803	2'780	5'583	2'760	8'343	2'840	11'183	2'768	2'726	5'494	2'731	8'225	2'887	11'112	-0.6%	1.7%	5.7%
Direct costs	(680)	(670)	(1'350)	(681)	(2'031)	(748)	(2'779)	(643)	(629)	(1'272)	(680)	(1'952)	(735)	(2'687)	-3.3%	-1.7%	8.1%
Personnel expenses	(716)	(611)	(1'327)	(636)	(1'963)	(704)	(2'667)	(697)	(676)	(1'373)	(650)	(2'023)	(682)	(2'705)	1.4%	-3.1%	4.9%
Other operating expenses	(422)	(444)	(866)	(463)	(1'329)	(528)	(1'857)	(437)	(565)	(1'002)	(404)	(1'406)	(576)	(1'982)	6.7%	9.1%	42.6%
Capitalized costs and other income	139	138	277	168	445	153	598	146	198	344	153	497	171	668	11.7%	11.8%	11.8%
Operating income (EBITDA)	1'124	1'193	2'317	1'148	3'465	1'013	4'478	1'137	1'054	2'191	1'150	3'341	1'065	4'406	-1.6%	5.1%	-7.4%
EBITDA in % of net revenue	40.1%	42.9%	41.5%	41.6%	41.5%	35.7%	40.0%	41.1%	38.7%	39.9%	42.1%	40.6%	36.9%	39.7%			
Depreciation, amortisation of tangible / intangible assets	(538)	(549)	(1'087)	(527)	(1'614)	(517)	(2'131)	(522)	(536)	(1'058)	(525)	(1'583)	(521)	(2'104)	-1.3%	0.8%	-0.8%
Depreciation right-of-use assets	(70)	(71)	(141)	(70)	(211)	(70)	(281)	(66)	(68)	(134)	(67)	(201)	(61)	(262)	-6.8%	-12.9%	-9.0%
Operating income (EBIT)	516	573	1'089	551	1'640	426	2'066	549	450	999	558	1'557	483	2'040	-1.3%	13.4%	-13.4%
EBIT in % of net revenue	18.4%	20.6%	19.5%	20.0%	19.7%	15.0%	18.5%	19.8%	16.5%	18.2%	20.4%	18.9%	16.7%	18.4%			
Net interest expense	(17)	(16)	(33)	(13)	(46)	(14)	(60)	(15)	(18)	(33)	(13)	(46)	(11)	(57)	-5.0%	-21.4%	-15.4%
Interest expense on lease liabilities	(11)	(11)	(22)	(11)	(33)	(11)	(44)	(11)	(11)	(22)	(11)	(33)	(11)	(44)	0.0%	0.0%	0.0%
Other financial result	252	(35)	217	0	217	(17)	200	28	14	42	(10)	32	(3)	29	-85.5%	-82.4%	-70.0%
Result of equity-accounted investees	0	(4)	(4)	(1)	(5)	(5)	(10)	(1)	0	(1)	(1)	(2)	(3)	(5)	-50.0%	-40.0%	200.0%
Income before income tax expense	740	507	1'247	526	1'773	379	2'152	550	435	985	523	1'508	455	1'963	-8.8%	20.1%	-13.0%
Income tax expense	(102)	(99)	(201)	(36)	(237)	(82)	(319)	(103)	(97)	(200)	(94)	(294)	(66)	(360)	12.9%	-19.5%	-29.8%
Net income	638	408	1'046	490	1'536	297	1'833	447	338	785	429	1'214	389	1'603	-12.5%	31.0%	-9.3%
Net income attributable to equity holders of Swisscom AG	638	407	1'045	490	1'535	297	1'832	447	337	784	429	1'213	389	1'602	-12.6%	31.0%	-9.3%
Net income attributable to non-controlling interests	0	1	1	0	1	0	1	0	1	1	0	1	0	1	0.0%	n.m.	n.m.
Average number of shares outstanding (in million)	51.800	51.802	51.801	51.802	51.801	51.802	51.801	51.800	51.801	51.801	51.802	51.801	51.801	51.801	0.0%	0.0%	0.0%
Earnings per share (EPS) in CHF	12.32	7.86	20.17	9.46	29.63	5.73	35.37	8.63	6.51	15.13	8.28	23.42	7.51	30.93	-12.6%	31.1%	-9.3%

Remarks:

Swisscom does not accept any liability for misprints or other errors. All financials are in CHF million, unless specified otherwise, and presented under IFRS. The figures in this table are unaudited.

P&L Breakdown

	2021							2022							Change		
	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	YtD	YoY Q4	QoQ Q4/Q3
Group revenue																	
Residential Customers	1'137	1'112	2'249	1'139	3'388	1'157	4'545	1'131	1'108	2'239	1'131	3'370	1'157	4'527	-0.4%	0.0%	2.3%
Business Customers	771	752	1'523	742	2'265	766	3'031	791	766	1'557	764	2'321	808	3'129	3.2%	5.5%	5.8%
Wholesale	171	158	329	165	494	160	654	147	149	296	163	459	153	612	-6.4%	-4.4%	-6.1%
Infrastructure & Support Functions	19	20	39	18	57	19	76	18	18	36	18	54	17	71	-6.6%	-10.5%	-5.6%
Intersegment elimination	(18)	(19)	(37)	(17)	(54)	(19)	(73)	(17)	(17)	(34)	(18)	(52)	(17)	(69)	-5.5%	-10.5%	-5.6%
Swisscom Switzerland	2'080	2'023	4'103	2'047	6'150	2'083	8'233	2'070	2'024	4'094	2'058	6'152	2'118	8'270	0.4%	1.7%	2.9%
Fastweb	634	659	1'293	621	1'914	669	2'583	615	615	1'230	588	1'818	675	2'493	-3.5%	0.9%	14.8%
Other operating segments	240	265	505	265	770	263	1'033	241	259	500	259	759	279	1'038	0.5%	6.1%	7.7%
Net revenue incl. intersegment revenue	2'954	2'947	5'901	2'933	8'834	3'015	11'849	2'926	2'898	5'824	2'905	8'729	3'072	11'801	-0.4%	1.9%	5.7%
Intersegment elimination	(151)	(167)	(318)	(173)	(491)	(175)	(666)	(158)	(172)	(330)	(174)	(504)	(185)	(689)	3.5%	5.7%	6.3%
Net revenue from external customers	2'803	2'780	5'583	2'760	8'343	2'840	11'183	2'768	2'726	5'494	2'731	8'225	2'887	11'112	-0.6%	1.7%	5.7%
Residential Customers revenue																	
Wireless access	399	394	793	396	1'189	389	1'578	393	391	784	390	1'174	392	1'566	-0.8%	0.8%	0.5%
Wireless traffic & VAS	66	69	135	72	207	69	276	67	71	138	79	217	72	289	4.7%	4.3%	-8.9%
Wireless	465	463	928	468	1'396	458	1'854	460	462	922	469	1'391	464	1'855	0.1%	1.3%	-1.1%
t/o Wireless service revenue in fix-mobile bundles	204	206	410	207	617	205	822	203	203	406	206	612	207	819	-0.4%	1.0%	0.5%
Wireline access	459	457	916	456	1'372	455	1'827	458	458	916	457	1'373	457	1'830	0.2%	0.4%	0.0%
Wireline traffic & VAS	45	44	89	41	130	44	174	47	42	89	44	133	43	176	1.1%	-2.3%	-2.3%
Wireline	504	501	1'005	497	1'502	499	2'001	505	500	1'005	501	1'506	500	2'006	0.2%	0.2%	-0.2%
t/o Wireline service revenue in fix-mobile bundles	244	245	489	244	733	245	978	245	245	490	247	737	252	989	1.1%	2.9%	2.0%
t/o Wireline service revenue in fixed-only bundles	236	231	467	221	688	225	913	230	226	456	224	680	218	898	-1.6%	-3.1%	-2.7%
Service revenue	969	964	1'933	965	2'898	957	3'855	965	962	1'927	970	2'897	964	3'861	0.2%	0.7%	-0.6%
Solutions	4	3	7	2	9	6	15	4	4	8	4	12	5	17	13.3%	-16.7%	25.0%
Hardware sales	146	120	266	130	396	148	544	131	113	244	130	374	144	518	-4.8%	-2.7%	10.8%
Other sales	15	21	36	37	73	42	115	27	25	52	22	74	41	115	0.0%	-2.4%	86.4%
Net revenue from external customers	1'134	1'108	2'242	1'134	3'376	1'153	4'529	1'127	1'104	2'231	1'126	3'357	1'154	4'511	-0.4%	0.1%	2.5%
Intersegment revenue	3	4	7	5	12	4	16	4	4	8	5	13	3	16	0.0%	-25.0%	-40.0%
Net revenue Residential Customers	1'137	1'112	2'249	1'139	3'388	1'157	4'545	1'131	1'108	2'239	1'131	3'370	1'157	4'527	-0.4%	0.0%	2.3%

P&L Breakdown

	2021							2022							Change		
	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	Ytd	YoY Q4	QoQ Q4/Q3
Business Customers revenue																	
Wireless access	155	152	307	148	455	147	602	147	145	292	143	435	143	578	-4.0%	-2.7%	0.0%
Wireless traffic, VAS & business numbers	44	43	87	45	132	43	175	41	41	82	46	128	42	170	-2.9%	-2.3%	-8.7%
Wireless	199	195	394	193	587	190	777	188	186	374	189	563	185	748	-3.7%	-2.6%	-2.1%
Wireline access	135	135	270	134	404	135	539	133	134	267	134	401	135	536	-0.6%	0.0%	0.7%
Wireline traffic & VAS	28	23	51	22	73	21	94	23	19	42	21	63	19	82	-12.8%	-9.5%	-9.5%
Wireline business networks	59	59	118	57	175	58	233	56	56	112	55	167	55	222	-4.7%	-5.2%	0.0%
Wireline	222	217	439	213	652	214	866	212	209	421	210	631	209	840	-3.0%	-2.3%	-0.5%
Service revenue	421	412	833	406	1'239	404	1'643	400	395	795	399	1'194	394	1'588	-3.3%	-2.5%	-1.3%
Solutions	273	274	547	274	821	290	1'111	297	292	589	288	877	304	1'181	6.3%	4.8%	5.6%
Hardware sales	65	54	119	49	168	60	228	82	66	148	67	215	98	313	37.3%	63.3%	46.3%
Other sales	0	1	1	1	2	(2)	0	0	0	0	(1)	(1)	0	(1)	n.m.	n.m.	-100.0%
Net revenue from external customers	759	741	1'500	730	2'230	752	2'982	779	753	1'532	753	2'285	796	3'081	3.3%	5.9%	5.7%
Intersegment revenue	12	11	23	12	35	14	49	12	13	25	11	36	12	48	-2.0%	-14.3%	9.1%
Net revenue Business Customers	771	752	1'523	742	2'265	766	3'031	791	766	1'557	764	2'321	808	3'129	3.2%	5.5%	5.8%
Wholesale revenue																	
Wholesale services	95	97	192	81	273	86	359	85	80	165	93	258	84	342	-4.7%	-2.3%	-9.7%
Inbound roaming	47	33	80	56	136	43	179	33	40	73	44	117	42	159	-11.2%	-2.3%	-4.5%
Wholesale termination	27	26	53	26	79	27	106	26	26	52	24	76	24	100	-5.7%	-11.1%	0.0%
Net revenue from external customers	169	156	325	163	488	156	644	144	146	290	161	451	150	601	-6.7%	-3.8%	-6.8%
Intersegment revenue	2	2	4	2	6	4	10	3	3	6	2	8	3	11	10.0%	-25.0%	50.0%
Net revenue Wholesale	171	158	329	165	494	160	654	147	149	296	163	459	153	612	-6.4%	-4.4%	-6.1%
Infrastructure & Support Functions revenue																	
Other sales (facility management)	5	6	11	5	16	6	22	5	4	9	4	13	4	17	-22.7%	-33.3%	0.0%
Net revenue from external customers	5	6	11	5	16	6	22	5	4	9	4	13	4	17	-22.7%	-33.3%	0.0%
Intersegment revenue	14	14	28	13	41	13	54	13	14	27	14	41	13	54	0.0%	0.0%	-7.1%
Net revenue Infrastructure & Support Functions	19	20	39	18	57	19	76	18	18	36	18	54	17	71	-6.6%	-10.5%	-5.6%

P&L Breakdown

	2021							2022							Change		
	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	YtD	YoY Q4	QoQ Q4/Q3
Swisscom Switzerland revenue																	
Wireless access	553	547	1'100	544	1'644	536	2'180	539	537	1'076	535	1'611	533	2'144	-1.7%	-0.6%	-0.4%
Wireless traffic, VAS & business numbers	111	112	223	116	339	112	451	109	111	220	124	344	115	459	1.8%	2.7%	-7.3%
Wireless	664	659	1'323	660	1'983	648	2'631	648	648	1'296	659	1'955	648	2'603	-1.1%	0.0%	-1.7%
Wireline access	594	592	1'186	591	1'777	589	2'366	592	591	1'183	591	1'774	592	2'366	0.0%	0.5%	0.2%
Wireline traffic & VAS	73	66	139	63	202	66	268	69	62	131	64	195	63	258	-3.7%	-4.5%	-1.6%
Wireline business networks	59	59	118	57	175	58	233	56	56	112	55	167	55	222	-4.7%	-5.2%	0.0%
Wireline	726	717	1'443	711	2'154	713	2'867	717	709	1'426	710	2'136	710	2'846	-0.7%	-0.4%	0.0%
Service revenue	1'390	1'376	2'766	1'371	4'137	1'361	5'498	1'365	1'357	2'722	1'369	4'091	1'358	5'449	-0.9%	-0.2%	-0.8%
Solutions	277	277	554	277	831	295	1'126	301	297	598	292	890	308	1'198	6.4%	4.4%	5.5%
Hardware sales	211	174	385	179	564	208	772	214	178	392	197	589	242	831	7.6%	16.3%	22.8%
Wholesale termination	27	26	53	26	79	27	106	26	26	52	24	76	24	100	-5.7%	-11.1%	0.0%
Wholesale services	95	97	192	81	273	86	359	85	80	165	93	258	84	342	-4.7%	-2.3%	-9.7%
Inbound roaming	47	33	80	56	136	43	179	33	40	73	44	117	42	159	-11.2%	-2.3%	-4.5%
Other sales	20	28	48	42	90	47	137	31	29	60	25	85	46	131	-4.4%	-2.1%	84.0%
Net revenue from external customers	2'067	2'011	4'078	2'032	6'110	2'067	8'177	2'055	2'007	4'062	2'044	6'106	2'104	8'210	0.4%	1.8%	2.9%
Intersegment revenue	13	12	25	15	40	16	56	15	17	32	14	46	14	60	7.1%	-12.5%	0.0%
Net revenue Swisscom Switzerland	2'080	2'023	4'103	2'047	6'150	2'083	8'233	2'070	2'024	4'094	2'058	6'152	2'118	8'270	0.4%	1.7%	2.9%
Fastweb revenue																	
Consumer	312	317	629	305	934	299	1'233	295	292	587	277	864	286	1'150	-6.7%	-4.3%	3.2%
Enterprise	259	267	526	250	776	281	1'057	255	255	510	232	742	277	1'019	-3.6%	-1.4%	19.4%
Wholesale	61	73	134	63	197	88	285	63	66	129	77	206	110	316	10.9%	25.0%	42.9%
Other revenue	0	0	0	0	0	0	0	0	0	0	0	0	0	0	n.m.	n.m.	n.m.
Net revenue from external customers	632	657	1'289	618	1'907	668	2'575	613	613	1'226	586	1'812	673	2'485	-3.5%	0.7%	14.8%
Intersegment revenue	2	2	4	3	7	1	8	2	2	4	2	6	2	8	0.0%	100.0%	0.0%
Net revenue Fastweb	634	659	1'293	621	1'914	669	2'583	615	615	1'230	588	1'818	675	2'493	-3.5%	0.9%	14.8%
Other operating segments revenue																	
Net revenue from external customers	104	112	216	110	326	105	431	100	106	206	101	307	110	417	-3.2%	4.8%	8.9%
Intersegment revenue	136	153	289	155	444	158	602	141	153	294	158	452	169	621	3.2%	7.0%	7.0%
Net revenue other operating segments	240	265	505	265	770	263	1'033	241	259	500	259	759	279	1'038	0.5%	6.1%	7.7%

P&L Breakdown

	2021							2022							Change		
	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	Ytd	YoY Q4	QoQ Q4/Q3
Group OPEX																	
Residential Customers	(409)	(376)	(785)	(381)	(1'166)	(463)	(1'629)	(386)	(379)	(765)	(375)	(1'140)	(412)	(1'552)	-4.7%	-11.0%	9.9%
Business Customers	(411)	(404)	(815)	(393)	(1'208)	(448)	(1'656)	(438)	(426)	(864)	(403)	(1'267)	(478)	(1'745)	5.4%	6.7%	18.6%
Wholesale	(82)	(83)	(165)	(109)	(274)	(82)	(356)	(66)	(74)	(140)	(109)	(249)	(72)	(321)	-9.8%	-12.2%	-33.9%
Infrastructure & Support Functions	(280)	(298)	(578)	(301)	(879)	(334)	(1'213)	(267)	(345)	(612)	(272)	(884)	(353)	(1'237)	2.0%	5.7%	29.8%
Intersegment elimination	18	19	37	16	53	21	74	17	18	35	18	53	15	68	-8.1%	-28.6%	-16.7%
Swisscom Switzerland	(1'164)	(1'142)	(2'306)	(1'168)	(3'474)	(1'306)	(4'780)	(1'140)	(1'206)	(2'346)	(1'141)	(3'487)	(1'300)	(4'787)	0.1%	-0.5%	13.9%
Fastweb	(439)	(434)	(873)	(385)	(1'258)	(433)	(1'691)	(424)	(393)	(817)	(368)	(1'185)	(451)	(1'636)	-3.3%	4.2%	22.6%
Other operating segments	(206)	(216)	(422)	(212)	(634)	(233)	(867)	(199)	(218)	(417)	(220)	(637)	(241)	(878)	1.3%	3.4%	9.5%
Reconciliation pension cost (IAS19)	(13)	49	36	(11)	25	(11)	14	(15)	(15)	(30)	(15)	(45)	(8)	(53)	n.m.	-27.3%	-46.7%
Intersegment elimination	143	156	299	164	463	156	619	147	160	307	163	470	178	648	4.7%	14.1%	9.2%
Group OPEX	(1'679)	(1'587)	(3'266)	(1'612)	(4'878)	(1'827)	(6'705)	(1'631)	(1'672)	(3'303)	(1'581)	(4'884)	(1'822)	(6'706)	0.0%	-0.3%	15.2%
EBITDA																	
Residential Customers	728	736	1'464	758	2'222	694	2'916	745	729	1'474	756	2'230	745	2'975	2.0%	7.3%	-1.5%
Business Customers	360	348	708	349	1'057	318	1'375	353	340	693	361	1'054	330	1'384	0.7%	3.8%	-8.6%
Wholesale	89	75	164	56	220	78	298	81	75	156	54	210	81	291	-2.3%	3.8%	50.0%
Infrastructure & Support Functions	(261)	(278)	(539)	(283)	(822)	(315)	(1'137)	(249)	(327)	(576)	(254)	(830)	(336)	(1'166)	2.6%	6.7%	32.3%
Intersegment elimination	0	0	0	(1)	(1)	2	1	0	1	1	0	1	(2)	(1)	n.m.	n.m.	n.m.
Swisscom Switzerland	916	881	1'797	879	2'676	777	3'453	930	818	1'748	917	2'665	818	3'483	0.9%	5.3%	-10.8%
Fastweb	195	225	420	236	656	236	892	191	222	413	220	633	224	857	-3.9%	-5.1%	1.8%
Other operating segments	34	49	83	53	136	30	166	42	41	83	39	122	38	160	-3.6%	26.7%	-2.6%
Reconciliation pension cost (IAS19)	(13)	49	36	(11)	25	(11)	14	(15)	(15)	(30)	(15)	(45)	(8)	(53)	n.m.	-27.3%	-46.7%
Intersegment elimination	(8)	(11)	(19)	(9)	(28)	(19)	(47)	(11)	(12)	(23)	(11)	(34)	(7)	(41)	-12.8%	-63.2%	-36.4%
Group EBITDA	1'124	1'193	2'317	1'148	3'465	1'013	4'478	1'137	1'054	2'191	1'150	3'341	1'065	4'406	-1.6%	5.1%	-7.4%
EBITDA in % of net revenue																	
Residential Customers	64.0%	66.2%	65.1%	66.5%	65.6%	60.0%	64.2%	65.9%	65.8%	65.8%	66.8%	66.2%	64.4%	65.7%			
Business Customers	46.7%	46.3%	46.5%	47.0%	46.7%	41.5%	45.4%	44.6%	44.4%	44.5%	47.3%	45.4%	40.8%	44.2%			
Wholesale	52.0%	47.5%	49.8%	33.9%	44.5%	48.8%	45.6%	55.1%	50.3%	52.7%	33.1%	45.8%	52.9%	47.5%			
Infrastructure & Support Functions	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.			
Swisscom Switzerland	44.0%	43.5%	43.8%	42.9%	43.5%	37.3%	41.9%	44.9%	40.4%	42.7%	44.6%	43.3%	38.6%	42.1%			
Fastweb	30.8%	34.1%	32.5%	38.0%	34.3%	35.3%	34.5%	31.1%	36.1%	33.6%	37.4%	34.8%	33.2%	34.4%			
Other operating segments	14.2%	18.5%	16.4%	20.0%	17.7%	11.4%	16.1%	17.4%	15.8%	16.6%	15.1%	16.1%	13.6%	15.4%			
Group EBITDA in % of net revenue	40.1%	42.9%	41.5%	41.6%	41.5%	35.7%	40.0%	41.1%	38.7%	39.9%	42.1%	40.6%	36.9%	39.7%			

P&L Breakdown

	2021							2022							Change		
	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	Ytd	YoY Q4	QoQ Q4/Q3
Depreciation, amortisation of tangible / intangible assets																	
Residential Customers	(14)	(13)	(27)	(12)	(39)	(16)	(55)	(14)	(16)	(30)	(15)	(45)	(15)	(60)	9.1%	-6.3%	0.0%
Business Customers	(17)	(17)	(34)	(16)	(50)	(17)	(67)	(18)	(18)	(36)	(19)	(55)	(21)	(76)	13.4%	23.5%	10.5%
Wholesale	0	0	0	0	0	0	0	0	0	0	0	0	0	0	n.m.	n.m.	n.m.
Infrastructure & Support Functions	(342)	(355)	(697)	(335)	(1'032)	(321)	(1'353)	(336)	(345)	(681)	(342)	(1'023)	(329)	(1'352)	-0.1%	2.5%	-3.8%
Intersegment elimination	(1)	2	1	0	1	(1)	0	0	0	0	0	0	(1)	(1)	n.m.	0.0%	n.m.
Swisscom Switzerland	(374)	(383)	(757)	(363)	(1'120)	(355)	(1'475)	(368)	(379)	(747)	(376)	(1'123)	(366)	(1'489)	0.9%	3.1%	-2.7%
Fastweb	(161)	(159)	(320)	(160)	(480)	(157)	(637)	(152)	(154)	(306)	(146)	(452)	(150)	(602)	-5.5%	-4.5%	2.7%
Other operating segments	(13)	(14)	(27)	(13)	(40)	(16)	(56)	(11)	(12)	(23)	(12)	(35)	(14)	(49)	-12.5%	-12.5%	16.7%
Intersegment elimination	4	1	5	3	8	5	13	4	4	8	4	12	4	16	23.1%	-20.0%	0.0%
Reconciliation depreciation IRU & impairment losses (IFRS16)	6	6	12	6	18	6	24	5	5	10	5	15	5	20	-16.7%	-16.7%	0.0%
Group depreciation, amortisation	(538)	(549)	(1'087)	(527)	(1'614)	(517)	(2'131)	(522)	(536)	(1'058)	(525)	(1'583)	(521)	(2'104)	-1.3%	0.8%	-0.8%
Lease expense / depreciation right-of-use assets																	
Residential Customers	(10)	(10)	(20)	(10)	(30)	(10)	(40)	(10)	(9)	(19)	(10)	(29)	(11)	(40)	0.0%	10.0%	10.0%
Business Customers	(8)	(8)	(16)	(8)	(24)	(7)	(31)	(7)	(8)	(15)	(7)	(22)	(8)	(30)	-3.2%	14.3%	14.3%
Wholesale	0	0	0	0	0	(1)	(1)	0	0	0	0	0	(1)	(1)	0.0%	0.0%	n.m.
Infrastructure & Support Functions	(40)	(40)	(80)	(40)	(120)	(40)	(160)	(38)	(39)	(77)	(38)	(115)	(34)	(149)	-6.9%	-15.0%	-10.5%
Intersegment elimination	0	(1)	(1)	1	0	0	0	(1)	1	0	(1)	(1)	3	2	n.m.	n.m.	n.m.
Swisscom Switzerland	(58)	(59)	(117)	(57)	(174)	(58)	(232)	(56)	(55)	(111)	(56)	(167)	(51)	(218)	-6.0%	-12.1%	-8.9%
Fastweb	(14)	(15)	(29)	(14)	(43)	(15)	(58)	(14)	(16)	(30)	(13)	(43)	(14)	(57)	-1.7%	-6.7%	7.7%
Other operating segments	(3)	(3)	(6)	(3)	(9)	(2)	(11)	(3)	(2)	(5)	(3)	(8)	(2)	(10)	-9.1%	0.0%	-33.3%
Intersegment elimination	0	1	1	(1)	0	0	0	1	(1)	0	(1)	(1)	0	(1)	n.m.	n.m.	-100.0%
Group lease expense	(75)	(76)	(151)	(75)	(226)	(75)	(301)	(72)	(74)	(146)	(73)	(219)	(67)	(286)	-5.0%	-10.7%	-8.2%
Reconciliation interest expense leases	11	11	22	11	33	11	44	11	11	22	11	33	11	44	0.0%	0.0%	0.0%
Reconciliation depreciation IRU & impairment losses (IFRS16)	(6)	(6)	(12)	(6)	(18)	(6)	(24)	(5)	(5)	(10)	(5)	(15)	(5)	(20)	-16.7%	-16.7%	0.0%
Group depreciation right-of-use assets	(70)	(71)	(141)	(70)	(211)	(70)	(281)	(66)	(68)	(134)	(67)	(201)	(61)	(262)	-6.8%	-12.9%	-9.0%
Segment result / Operating income (EBIT)																	
Residential Customers (segment result)	704	713	1'417	736	2'153	668	2'821	721	704	1'425	731	2'156	719	2'875	1.9%	7.6%	-1.6%
Business Customers (segment result)	335	323	658	325	983	294	1'277	328	314	642	335	977	301	1'278	0.1%	2.4%	-10.1%
Wholesale (segment result)	89	75	164	56	220	77	297	81	75	156	54	210	80	290	-2.4%	3.9%	48.1%
Infrastructure & Support Functions (segment result)	(643)	(673)	(1'316)	(658)	(1'974)	(676)	(2'650)	(623)	(711)	(1'334)	(634)	(1'968)	(699)	(2'667)	0.6%	3.4%	10.3%
Intersegment elimination	(1)	1	0	0	0	1	1	(1)	2	1	(1)	0	0	0	n.m.	n.m.	-100.0%
Swisscom Switzerland (segment result)	484	439	923	459	1'382	364	1'746	506	384	890	485	1'375	401	1'776	1.7%	10.2%	-17.3%
Fastweb (segment result)	20	51	71	62	133	64	197	25	52	77	61	138	60	198	0.5%	-6.3%	-1.6%
Other operating segments (segment result)	18	32	50	37	87	12	99	28	27	55	24	79	22	101	2.0%	83.3%	-8.3%
Reconciliation pension cost (IAS19)	(13)	49	36	(11)	25	(11)	14	(15)	(15)	(30)	(15)	(45)	(8)	(53)	n.m.	-27.3%	-46.7%
Intersegment elimination	(4)	(9)	(13)	(7)	(20)	(14)	(34)	(6)	(9)	(15)	(8)	(23)	(3)	(26)	-23.5%	-78.6%	-62.5%
Group Segment result	505	562	1'067	540	1'607	415	2'022	538	439	977	547	1'524	472	1'996	-1.3%	13.7%	-13.7%
Reconciliation interest expense leases	11	11	22	11	33	11	44	11	11	22	11	33	11	44	0.0%	0.0%	0.0%
Group EBIT	516	573	1'089	551	1'640	426	2'066	549	450	999	558	1'557	483	2'040	-1.3%	13.4%	-13.4%

P&L Breakdown

	2021							2022							Change		
	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	Ytd	YoY Q4	QoQ Q4/Q3
EBIT/Segment result in % of net revenue																	
Residential Customers	61.9%	64.1%	63.0%	64.6%	63.5%	57.7%	62.1%	63.7%	63.5%	63.6%	64.6%	64.0%	62.1%	63.5%			
Business Customers	43.5%	43.0%	43.2%	43.8%	43.4%	38.4%	42.1%	41.5%	41.0%	41.2%	43.8%	42.1%	37.3%	40.8%			
Wholesale	52.0%	47.5%	49.8%	33.9%	44.5%	48.1%	45.4%	55.1%	50.3%	52.7%	33.1%	45.8%	52.3%	47.4%			
Infrastructure & Support Functions	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.			
Swisscom Switzerland	23.3%	21.7%	22.5%	22.4%	22.5%	17.5%	21.2%	24.4%	19.0%	21.7%	23.6%	22.4%	18.9%	21.5%			
Fastweb	3.2%	7.7%	5.5%	10.0%	6.9%	9.6%	7.6%	4.1%	8.5%	6.3%	10.4%	7.6%	8.9%	7.9%			
Other operating segments	7.5%	12.1%	9.9%	14.0%	11.3%	4.6%	9.6%	11.6%	10.4%	11.0%	9.3%	10.4%	7.9%	9.7%			
Group EBIT in % of net revenue	18.4%	20.6%	19.5%	20.0%	19.7%	15.0%	18.5%	19.8%	16.5%	18.2%	20.4%	18.9%	16.7%	18.4%			
CAPEX																	
Fixed network & infrastructure	24%	24%	24%	25%	24%	30%	26%	31%	32%	31%	30%	31%	37%	33%			
Fibre (FTTx)	33%	32%	33%	33%	33%	36%	34%	27%	30%	29%	30%	29%	27%	28%			
Wireless network	22%	23%	22%	21%	22%	15%	20%	19%	17%	18%	17%	18%	15%	17%			
Customer premises equipment	4%	4%	4%	4%	4%	3%	4%	5%	3%	4%	4%	4%	4%	4%			
IT systems, All IP & other	17%	17%	17%	17%	17%	16%	16%	18%	18%	18%	19%	18%	17%	18%			
Swisscom Switzerland	(171)	(382)	(753)	(372)	(1'125)	(517)	(1'642)	(364)	(391)	(755)	(406)	(1'161)	(537)	(1'698)	3.4%	3.9%	32.3%
Fastweb	(168)	(162)	(330)	(149)	(479)	(170)	(649)	(163)	(143)	(306)	(147)	(453)	(166)	(619)	-4.6%	-2.4%	12.9%
Other operating segments	(9)	(10)	(19)	(10)	(29)	(12)	(41)	(6)	(8)	(14)	(8)	(22)	(12)	(34)	-17.1%	0.0%	50.0%
Intersegment elimination	8	11	19	9	28	18	46	11	11	22	13	35	7	42	-8.7%	-61.1%	-46.2%
Group CAPEX*	(540)	(543)	(1'083)	(522)	(1'605)	(681)	(2'286)	(522)	(531)	(1'053)	(548)	(1'601)	(708)	(2'309)	1.0%	4.0%	29.2%
* incl. payments for IRUs, which classify under IFRS16 as leases																	
Number of employees (End of period)																	
Residential Customers	3'025	2'966		2'964		2'882		2'824		2'771		2'724		2'676	-7.1%	-7.1%	-1.8%
Business Customers	4'935	5'008		5'057		5'044		5'207		5'183		5'173		5'177	2.6%	2.6%	0.1%
Wholesale	72	74		76		74		74		76		76		73	-1.4%	-1.4%	-3.9%
Infrastructure & Support Functions	4'798	4'819		4'866		4'889		4'894		4'897		4'897		4'896	0.1%	0.1%	0.0%
Swisscom Switzerland	12'830	12'867		12'963		12'889		12'999		12'927		12'870		12'822	-0.5%	-0.5%	-0.4%
Fastweb	2'733	2'750		2'741		2'753		2'737		2'880		2'915		3'039	10.4%	10.4%	4.3%
Other operating segments	3'514	3'493		3'468		3'263		3'273		3'260		3'248		3'296	1.0%	1.0%	1.5%
Group Number of employees (End of period)	19'077	19'110		19'172		18'905		19'009		19'067		19'033		19'157	1.3%	1.3%	0.7%

Remarks:

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OPEX Breakdown

	2021							2022							Change		
	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	YtD	YoY Q4	QoQ Q4/Q3
OPEX Swisscom Switzerland																	
Direct costs	(435)	(408)	(843)	(439)	(1'282)	(491)	(1'773)	(422)	(398)	(820)	(452)	(1'272)	(475)	(1'747)	-1.5%	-3.3%	5.1%
Personnel expenses	(532)	(496)	(1'028)	(473)	(1'501)	(526)	(2'027)	(524)	(503)	(1'027)	(491)	(1'518)	(507)	(2'025)	-0.1%	-3.6%	3.3%
Other operating expenses	(224)	(249)	(473)	(271)	(744)	(315)	(1'059)	(224)	(333)	(557)	(226)	(783)	(347)	(1'130)	6.7%	10.2%	53.5%
Intersegment expenses	(58)	(61)	(119)	(62)	(181)	(60)	(241)	(57)	(59)	(116)	(58)	(174)	(59)	(233)	-3.3%	-1.7%	1.7%
./. Capitalized costs and other income	85	72	157	77	234	86	320	87	87	174	86	260	88	348	8.7%	2.3%	2.3%
Total OPEX Swisscom Switzerland	(1'164)	(1'142)	(2'306)	(1'168)	(3'474)	(1'306)	(4'780)	(1'140)	(1'206)	(2'346)	(1'141)	(3'487)	(1'300)	(4'787)	0.1%	-0.5%	13.9%
OPEX Fastweb																	
Direct costs	(229)	(245)	(474)	(223)	(697)	(236)	(933)	(208)	(214)	(422)	(210)	(632)	(238)	(870)	-6.8%	0.8%	13.3%
Personnel expenses	(61)	(55)	(116)	(51)	(167)	(62)	(229)	(54)	(53)	(107)	(48)	(155)	(63)	(218)	-4.8%	1.6%	31.3%
Other operating expenses	(163)	(151)	(314)	(152)	(466)	(147)	(613)	(174)	(180)	(354)	(129)	(483)	(170)	(653)	6.5%	15.6%	31.8%
Intersegment expenses	(1)	(1)	(2)	(2)	(4)	(3)	(7)	(2)	(3)	(5)	(1)	(6)	(3)	(9)	28.6%	0.0%	200.0%
./. Capitalized costs and other income	15	18	33	43	76	15	91	14	57	71	20	91	23	114	25.3%	53.3%	15.0%
Total OPEX Fastweb	(439)	(434)	(873)	(385)	(1'258)	(433)	(1'691)	(424)	(393)	(817)	(368)	(1'185)	(451)	(1'636)	-3.3%	4.2%	22.6%
OPEX Other operating segments																	
Direct costs	(16)	(17)	(33)	(19)	(52)	(20)	(72)	(14)	(17)	(31)	(17)	(48)	(21)	(69)	-4.2%	5.0%	23.5%
Personnel expenses	(111)	(108)	(219)	(100)	(319)	(107)	(426)	(103)	(105)	(208)	(98)	(306)	(102)	(408)	-4.2%	-4.7%	4.1%
Other operating expenses	(73)	(87)	(160)	(89)	(249)	(106)	(355)	(79)	(94)	(173)	(98)	(271)	(118)	(389)	9.6%	11.3%	20.4%
Intersegment expenses	(16)	(14)	(30)	(14)	(44)	(14)	(58)	(14)	(15)	(29)	(13)	(42)	(13)	(55)	-5.2%	-7.1%	0.0%
./. Capitalized costs and other income	10	10	20	10	30	14	44	11	13	24	6	30	13	43	-2.3%	-7.1%	116.7%
Total OPEX Other operating segments	(206)	(216)	(422)	(212)	(634)	(233)	(867)	(199)	(218)	(417)	(220)	(637)	(241)	(878)	1.3%	3.4%	9.5%

Remarks:

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SCS Breakdown

	2021							2022							Change		
	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	YtD	YoY Q4	QoQ Q4/Q3
Residential Customers																	
Net revenue (incl. intersegment revenue)	1'137	1'112	2'249	1'139	3'388	1'157	4'545	1'131	1'108	2'239	1'131	3'370	1'157	4'527	-0.4%	0.0%	2.3%
Outpayments	0	0	0	0	0	0	0	0	0	0	0	0	0	0	n.m.	n.m.	n.m.
Subscriber acquisition and retention costs	(44)	(48)	(92)	(47)	(139)	(61)	(200)	(35)	(40)	(75)	(41)	(116)	(56)	(172)	-14.0%	-8.2%	36.6%
Goods and services purchased	(194)	(164)	(358)	(174)	(532)	(209)	(741)	(185)	(163)	(348)	(175)	(523)	(183)	(706)	-4.7%	-12.4%	4.6%
Direct costs (incl. intersegment direct costs)	(238)	(212)	(450)	(221)	(671)	(270)	(941)	(220)	(203)	(423)	(216)	(639)	(239)	(878)	-6.7%	-11.5%	10.6%
Contribution margin	899	900	1'799	918	2'717	887	3'604	911	905	1'816	915	2'731	918	3'649	1.2%	3.5%	0.3%
Contribution margin in % of net revenue	79.1%	80.9%	80.0%	80.6%	80.2%	76.7%	79.3%	80.5%	81.7%	81.1%	80.9%	81.0%	79.3%	80.6%			
Workforce expenses (incl. capitalized costs)	(120)	(116)	(236)	(108)	(344)	(114)	(458)	(113)	(111)	(224)	(104)	(328)	(110)	(438)	-4.4%	-3.5%	5.8%
Other operating expenses (incl. other income)	(51)	(48)	(99)	(52)	(151)	(79)	(230)	(53)	(65)	(118)	(55)	(173)	(63)	(236)	2.6%	-20.3%	14.5%
Indirect costs (incl. intersegment indirect costs)	(171)	(164)	(335)	(160)	(495)	(193)	(688)	(166)	(176)	(342)	(159)	(501)	(173)	(674)	-2.0%	-10.4%	8.8%
EBITDA	728	736	1'464	758	2'222	694	2'916	745	729	1'474	756	2'230	745	2'975	2.0%	7.3%	-1.5%
EBITDA in % of net revenue	64.0%	66.2%	65.1%	66.5%	65.6%	60.0%	64.2%	65.9%	65.8%	65.8%	66.8%	66.2%	64.4%	65.7%			
Lease expense	(10)	(10)	(20)	(10)	(30)	(10)	(40)	(10)	(9)	(19)	(10)	(29)	(11)	(40)	0.0%	10.0%	10.0%
Depreciation, amortisation	(14)	(13)	(27)	(12)	(39)	(16)	(55)	(14)	(16)	(30)	(15)	(45)	(15)	(60)	9.1%	-6.3%	0.0%
Segment result	704	713	1'417	736	2'153	668	2'821	721	704	1'425	731	2'156	719	2'875	1.9%	7.6%	-1.6%
CAPEX	(3)	(6)	(9)	(7)	(16)	(24)	(40)	(5)	(12)	(17)	(14)	(31)	(24)	(55)	37.5%	0.0%	71.4%
Number of employees (FTE)	3'025		2'966		2'964		2'882	2'824		2'771		2'724		2'676	-7.1%	-7.1%	-1.8%
Business Customers																	
Net revenue (incl. intersegment revenue)	771	752	1'523	742	2'265	766	3'031	791	766	1'557	764	2'321	808	3'129	3.2%	5.5%	5.8%
Outpayments	(6)	(7)	(13)	(6)	(19)	(6)	(25)	(5)	(6)	(11)	(6)	(17)	(5)	(22)	-12.0%	-16.7%	-16.7%
Subscriber acquisition and retention costs	(11)	(11)	(22)	(13)	(35)	(13)	(48)	(10)	(12)	(22)	(12)	(34)	(13)	(47)	-2.1%	0.0%	8.3%
Goods and services purchased	(158)	(153)	(311)	(149)	(460)	(179)	(639)	(177)	(161)	(338)	(162)	(500)	(196)	(696)	8.9%	9.5%	21.0%
Direct costs (incl. intersegment direct costs)	(175)	(171)	(346)	(168)	(514)	(198)	(712)	(192)	(179)	(371)	(180)	(551)	(214)	(765)	7.4%	8.1%	18.9%
Contribution margin	596	581	1'177	574	1'751	568	2'319	599	587	1'186	584	1'770	594	2'364	1.9%	4.6%	1.7%
Contribution margin in % of net revenue	77.3%	77.3%	77.3%	77.4%	77.3%	74.2%	76.5%	75.7%	76.6%	76.2%	76.4%	76.3%	73.5%	75.6%			
Workforce expenses (incl. capitalized costs)	(222)	(216)	(438)	(202)	(640)	(209)	(849)	(225)	(223)	(448)	(206)	(654)	(213)	(867)	2.1%	1.9%	3.4%
Other operating expenses (incl. other income)	(14)	(17)	(31)	(23)	(54)	(41)	(95)	(21)	(24)	(45)	(17)	(62)	(51)	(113)	18.9%	24.4%	200.0%
Indirect costs (incl. intersegment indirect costs)	(236)	(233)	(469)	(225)	(694)	(250)	(944)	(246)	(247)	(493)	(223)	(716)	(264)	(980)	3.8%	5.6%	18.4%
EBITDA	360	348	708	349	1'057	318	1'375	353	340	693	361	1'054	330	1'384	0.7%	3.8%	-8.6%
EBITDA in % of net revenue	46.7%	46.3%	46.5%	47.0%	46.7%	41.5%	45.4%	44.6%	44.4%	44.5%	47.3%	45.4%	40.8%	44.2%			
Lease expense	(8)	(8)	(16)	(8)	(24)	(7)	(31)	(7)	(8)	(15)	(7)	(22)	(8)	(30)	-3.2%	14.3%	14.3%
Depreciation, amortisation	(17)	(17)	(34)	(16)	(50)	(17)	(67)	(18)	(18)	(36)	(19)	(55)	(21)	(76)	13.4%	23.5%	10.5%
Segment result	335	323	658	325	983	294	1'277	328	314	642	335	977	301	1'278	0.1%	2.4%	-10.1%
CAPEX	(10)	(11)	(21)	(9)	(30)	(12)	(42)	(14)	(8)	(22)	(10)	(32)	(15)	(47)	11.9%	25.0%	50.0%
Number of employees (FTE)	4'935		5'008		5'057		5'044	5'207		5'183		5'173		5'177	2.6%	2.6%	0.1%

SCS Breakdown

	2021							2022							Change		
	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	YtD	YoY Q4	QoQ Q4/Q3
Wholesale																	
Net revenue (incl. intersegment revenue)	171	158	329	165	494	160	654	147	149	296	163	459	153	612	-6.4%	-4.4%	-6.1%
Outpayments	(71)	(75)	(146)	(101)	(247)	(73)	(320)	(58)	(66)	(124)	(100)	(224)	(69)	(293)	-8.4%	-5.5%	-31.0%
Subscriber acquisition and retention costs	0	0	0	0	0	0	0	0	0	0	0	0	0	0	n.m.	n.m.	n.m.
Goods and services purchased	(5)	(5)	(10)	(3)	(13)	(6)	(19)	(4)	(3)	(7)	(5)	(12)	(3)	(15)	-21.1%	-50.0%	-40.0%
Direct costs (incl. intersegment direct costs)	(76)	(80)	(156)	(104)	(260)	(79)	(339)	(62)	(69)	(131)	(105)	(236)	(72)	(308)	-9.1%	-8.9%	-31.4%
Contribution margin	95	78	173	61	234	81	315	85	80	165	58	223	81	304	-3.5%	0.0%	39.7%
Contribution margin in % of net revenue	55.6%	49.4%	52.6%	37.0%	47.4%	50.6%	48.2%	57.8%	53.7%	55.7%	35.6%	48.6%	52.9%	49.7%			
Workforce expenses (incl. capitalized costs)	(3)	(4)	(7)	(3)	(10)	(3)	(13)	(3)	(4)	(7)	(3)	(10)	(2)	(12)	-7.7%	-33.3%	-33.3%
Other operating expenses (incl. other income)	(3)	1	(2)	(2)	(4)	0	(4)	(1)	(1)	(2)	(1)	(3)	2	(1)	-75.0%	n.m.	n.m.
Indirect costs (incl. intersegment indirect costs)	(6)	(3)	(9)	(5)	(14)	(3)	(17)	(4)	(5)	(9)	(4)	(13)	0	(13)	-23.5%	n.m.	-100.0%
EBITDA	89	75	164	56	220	78	298	81	75	156	54	210	81	291	-2.3%	3.8%	50.0%
EBITDA in % of net revenue	52.0%	47.5%	49.8%	33.9%	44.5%	48.8%	45.6%	55.1%	50.3%	52.7%	33.1%	45.8%	52.9%	47.5%			
Lease expense	0	0	0	0	0	(1)	(1)	0	0	0	0	0	(1)	(1)	0.0%	0.0%	n.m.
Depreciation, amortisation	0	0	0	0	0	0	0	0	0	0	0	0	0	0	n.m.	n.m.	n.m.
Segment result	89	75	164	56	220	77	297	81	75	156	54	210	80	290	-2.4%	3.9%	48.1%
CAPEX	0	0	0	0	0	0	0	0	0	0	0	0	0	0	n.m.	n.m.	n.m.
Number of employees (FTE)	72		74		76		74	74		76		76		73	-1.4%	-1.4%	-3.9%
Infrastructure & Support Functions																	
Net revenue (incl. intersegment revenue)	19	20	39	18	57	19	76	18	18	36	18	54	17	71	-6.6%	-10.5%	-5.6%
Direct costs (incl. intersegment direct costs)	(2)	(1)	(3)	(2)	(5)	(2)	(7)	(2)	(2)	(4)	(3)	(7)	(1)	(8)	14.3%	-50.0%	-66.7%
Contribution margin	17	19	36	16	52	17	69	16	16	32	15	47	16	63	-8.7%	-5.9%	6.7%
Contribution margin in % of net revenue	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.			
Workforce expenses (incl. capitalized costs)	(174)	(153)	(327)	(150)	(477)	(188)	(665)	(158)	(140)	(298)	(151)	(449)	(158)	(607)	-8.7%	-16.0%	4.6%
Maintenance	(51)	(56)	(107)	(56)	(163)	(54)	(217)	(49)	(49)	(98)	(50)	(148)	(50)	(198)	-8.8%	-7.4%	0.0%
IT expenses	(32)	(34)	(66)	(33)	(99)	(36)	(135)	(32)	(33)	(65)	(34)	(99)	(40)	(139)	3.0%	11.1%	17.6%
Other operating expenses	(92)	(115)	(207)	(122)	(329)	(123)	(452)	(85)	(182)	(267)	(95)	(362)	(171)	(533)	17.9%	39.0%	80.0%
Other indirect costs	(175)	(205)	(380)	(211)	(591)	(213)	(804)	(166)	(264)	(430)	(179)	(609)	(261)	(870)	8.2%	22.5%	45.8%
Other income	71	61	132	62	194	69	263	59	61	120	61	181	67	248	-5.7%	-2.9%	9.8%
Other indirect costs & income	(104)	(144)	(248)	(149)	(397)	(144)	(541)	(107)	(203)	(310)	(118)	(428)	(194)	(622)	15.0%	34.7%	64.4%
Indirect costs (incl. intersegment indirect costs)	(278)	(297)	(575)	(299)	(874)	(332)	(1'206)	(265)	(343)	(608)	(269)	(877)	(352)	(1'229)	1.9%	6.0%	30.9%
EBITDA	(261)	(278)	(539)	(283)	(822)	(315)	(1'137)	(249)	(327)	(576)	(254)	(830)	(336)	(1'166)	2.6%	6.7%	32.3%
EBITDA in % of net revenue	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.			
Lease expense	(40)	(40)	(80)	(40)	(120)	(40)	(160)	(38)	(39)	(77)	(38)	(115)	(34)	(149)	-6.9%	-15.0%	-10.5%
Depreciation, amortisation	(342)	(355)	(697)	(335)	(1'032)	(321)	(1'353)	(336)	(345)	(681)	(342)	(1'023)	(329)	(1'352)	-0.1%	2.5%	-3.8%
Segment result	(643)	(673)	(1'316)	(658)	(1'974)	(676)	(2'650)	(623)	(711)	(1'334)	(634)	(1'968)	(699)	(2'667)	0.6%	3.4%	10.3%
CAPEX	(358)	(365)	(723)	(356)	(1'079)	(481)	(1'560)	(345)	(372)	(717)	(381)	(1'098)	(498)	(1'596)	2.3%	3.5%	30.7%
Number of employees (FTE)	4'798		4'819		4'866		4'889	4'894		4'897		4'897		4'896	0.1%	0.1%	0.0%

SCS Breakdown

	2021							2022							Change		
	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	YtD	YoY Q4	QoQ Q4/Q3
Swisscom Switzerland																	
Net revenue (incl. intersegment revenue)	2'080	2'023	4'103	2'047	6'150	2'083	8'233	2'070	2'024	4'094	2'058	6'152	2'118	8'270	0.4%	1.7%	2.9%
Outpayments	(77)	(82)	(159)	(107)	(266)	(80)	(346)	(63)	(72)	(135)	(106)	(241)	(74)	(315)	-9.0%	-7.5%	-30.2%
Subscriber acquisition and retention costs	(54)	(58)	(112)	(59)	(171)	(72)	(243)	(44)	(51)	(95)	(51)	(146)	(68)	(214)	-11.9%	-5.6%	33.3%
Goods and services purchased	(316)	(280)	(596)	(288)	(884)	(353)	(1'237)	(327)	(290)	(617)	(307)	(924)	(346)	(1'270)	2.7%	-2.0%	12.7%
Direct costs (incl. intercompany direct costs)	(447)	(420)	(867)	(454)	(1'321)	(505)	(1'826)	(434)	(413)	(847)	(464)	(1'311)	(488)	(1'799)	-1.5%	-3.4%	5.2%
Contribution margin	1'633	1'603	3'236	1'593	4'829	1'578	6'407	1'636	1'611	3'247	1'594	4'841	1'630	6'471	1.0%	3.3%	2.3%
Contribution margin in % of net revenue	78.5%	79.2%	78.9%	77.8%	78.5%	75.8%	77.8%	79.0%	79.6%	79.3%	77.5%	78.7%	77.0%	78.2%			
Workforce expenses (incl. capitalized costs)	(519)	(486)	(1'005)	(463)	(1'468)	(512)	(1'980)	(499)	(477)	(976)	(463)	(1'439)	(482)	(1'921)	-3.0%	-5.9%	4.1%
Other operating expenses (incl. other income)	(198)	(236)	(434)	(251)	(685)	(289)	(974)	(207)	(316)	(523)	(214)	(737)	(330)	(1'067)	9.5%	14.2%	54.2%
Indirect costs (incl. intersegment indirect costs)	(717)	(722)	(1'439)	(714)	(2'153)	(801)	(2'954)	(706)	(793)	(1'499)	(677)	(2'176)	(812)	(2'988)	1.2%	1.4%	19.9%
EBITDA	916	881	1'797	879	2'676	777	3'453	930	818	1'748	917	2'665	818	3'483	0.9%	5.3%	-10.8%
EBITDA in % of net revenue	44.0%	43.5%	43.8%	42.9%	43.5%	37.3%	41.9%	44.9%	40.4%	42.7%	44.6%	43.3%	38.6%	42.1%			
Lease expense	(58)	(59)	(117)	(57)	(174)	(58)	(232)	(56)	(55)	(111)	(56)	(167)	(51)	(218)	-6.0%	-12.1%	-8.9%
EBITDAaL	858	822	1'680	822	2'502	719	3'221	874	763	1'637	861	2'498	767	3'265	1.4%	6.7%	-10.9%
Depreciation, amortisation	(374)	(383)	(757)	(363)	(1'120)	(355)	(1'475)	(368)	(379)	(747)	(376)	(1'123)	(366)	(1'489)	0.9%	3.1%	-2.7%
Segment result	484	439	923	459	1'382	364	1'746	506	384	890	485	1'375	401	1'776	1.7%	10.2%	-17.3%
CAPEX	(371)	(382)	(753)	(372)	(1'125)	(517)	(1'642)	(364)	(391)	(755)	(406)	(1'161)	(537)	(1'698)	3.4%	3.9%	32.3%
Number of employees (FTE)	12'830		12'867		12'963		12'889	12'999		12'927		12'870		12'822	-0.5%	-0.5%	-0.4%

Remarks:
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Fastweb

	2021							2022							Change		
	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	YtD	YoY Q4	QoQ Q4/Q3
Fastweb (in EUR million)																	
Consumer	286	288	574	282	856	286	1'142	285	287	572	284	856	289	1'145	0.3%	1.0%	1.8%
Enterprise	237	244	481	231	712	267	979	247	250	497	239	736	279	1'015	3.7%	4.5%	16.7%
Wholesale	56	66	122	60	182	81	263	62	64	126	78	204	111	315	19.8%	37.0%	42.3%
Other revenue	0	0	0	0	0	0	0	0	0	0	0	0	0	0	n.m.	n.m.	n.m.
Net revenue from external customers	579	598	1'177	573	1'750	634	2'384	594	601	1'195	601	1'796	679	2'475	3.8%	7.1%	13.0%
Intersegment revenue	2	2	4	1	5	3	8	1	3	4	2	6	1	7	-12.5%	-66.7%	-50.0%
Net revenue	581	600	1'181	574	1'755	637	2'392	595	604	1'199	603	1'802	680	2'482	3.8%	6.8%	12.8%
Operating expenses	(402)	(395)	(797)	(356)	(1'153)	(413)	(1'566)	(410)	(386)	(796)	(378)	(1'174)	(454)	(1'628)	4.0%	9.9%	20.1%
EBITDA	179	205	384	218	602	224	826	185	218	403	225	628	226	854	3.4%	0.9%	0.4%
EBITDA in % of net revenue	30.8%	34.2%	32.5%	38.0%	34.3%	35.2%	34.5%	31.1%	36.1%	33.6%	37.3%	34.9%	33.2%	34.4%			
Lease expense	(14)	(13)	(27)	(13)	(40)	(14)	(54)	(14)	(15)	(29)	(14)	(43)	(14)	(57)	5.6%	0.0%	0.0%
EBITDAaL	165	192	357	205	562	210	772	171	203	374	211	585	212	797	3.2%	1.0%	0.5%
Depreciation, amortisation	(146)	(147)	(293)	(147)	(440)	(150)	(590)	(147)	(152)	(299)	(150)	(449)	(151)	(600)	1.7%	0.7%	0.7%
Segment result	19	45	64	58	122	60	182	24	51	75	61	136	61	197	8.2%	1.7%	0.0%
CAPEX	(154)	(147)	(301)	(138)	(439)	(162)	(601)	(157)	(142)	(299)	(150)	(449)	(167)	(616)	2.5%	3.1%	11.3%
Number of employees (FTE)	2'733		2'750		2'741		2'753	2'737		2'880		2'915		3'039	10.4%	10.4%	4.3%

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Free Cash Flow

	2021							2022							Change		
	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	YtD	YoY Q4	QoQ Q4/Q3
Operating income (EBITDA)	1'124	1'193	2'317	1'148	3'465	1'013	4'478	1'137	1'054	2'191	1'150	3'341	1'065	4'406	-1.6%	5.1%	-7.4%
Lease expense	(75)	(76)	(151)	(75)	(226)	(75)	(301)	(72)	(74)	(146)	(73)	(219)	(67)	(286)	-5.0%	-10.7%	-8.2%
EBITDAaL	1'049	1'117	2'166	1'073	3'239	938	4'177	1'065	980	2'045	1'077	3'122	998	4'120	-1.4%	6.4%	-7.3%
Capital expenditure	(540)	(543)	(1'083)	(522)	(1'605)	(681)	(2'286)	(522)	(531)	(1'053)	(548)	(1'601)	(708)	(2'309)	1.0%	4.0%	29.2%
Operating free cash flow proxy	509	574	1'083	551	1'634	257	1'891	543	449	992	529	1'521	290	1'811	-4.2%	12.8%	-45.2%
Change in net working capital	(21)	(110)	(131)	42	(89)	70	(19)	(264)	(90)	(354)	187	(167)	103	(64)	236.8%	47.1%	-44.9%
Change in defined benefit obligations	12	(48)	(36)	14	(22)	13	(9)	16	17	33	8	41	8	49	n.m.	-38.5%	0.0%
Net interest paid	(13)	(3)	(16)	(40)	(56)	(11)	(67)	(11)	(6)	(17)	(30)	(47)	(13)	(60)	-10.4%	18.2%	-56.7%
Income taxes paid	(198)	(31)	(229)	(54)	(283)	4	(279)	(189)	(155)	(344)	(8)	(352)	(26)	(378)	35.5%	n.m.	225.0%
Other cash flows from operating activities	(19)	(6)	(25)	17	(8)	4	(4)	(32)	15	(17)	1	(16)	7	(9)	125.0%	75.0%	600.0%
Free cash flow	270	376	646	530	1'176	337	1'513	63	230	293	687	980	369	1'349	-10.8%	9.5%	-46.3%

Remarks:

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Adjustments of key figures

	2021							2022							Change		
	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	YtD	YoY Q4	QoQ Q4/Q3
Net revenue from external customers reported	2'803	2'780	5'583	2'760	8'343	2'840	11'183	2'768	2'726	5'494	2'731	8'225	2'887	11'112	-0.6%	1.7%	5.7%
Currency impact								34	48	82	64	146	41	187			
Adjusted change															1.0%	3.1%	4.8%
EBITDA reported	1'124	1'193	2'317	1'148	3'465	1'013	4'478	1'137	1'054	2'191	1'150	3'341	1'065	4'406	-1.6%	5.1%	-7.4%
Adjustment of provisions for regulatory litigations		22	22	30	52	0	52		82	82	0	82	75	157			
Adjustment pension cost		(60)	(60)	0	(60)	0	(60)										
Restructuring cost						14	14						(5)	(5)			
Currency impact								10	18	28	23	51	14	65			
Adjusted change															3.1%	11.9%	-2.0%

Remarks:

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Operational data

	2021							2022							Change		
	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	YtD	YoY Q4	QoQ Q4/Q3
Operational data Swisscom Switzerland																	
Product view (in thousands)																	
Wireless subscribers	6'177		6'169		6'190		6'177	6'151		6'157		6'166		6'173	-0.1%	-0.1%	0.1%
Broadband lines	2'028		2'027		2'030		2'037	2'030		2'026		2'027		2'027	-0.5%	-0.5%	0.0%
Wireline voice access lines	1'491		1'471		1'441		1'424	1'399		1'369		1'351		1'322	-7.2%	-7.2%	-2.1%
TV subscribers	1'581		1'582		1'585		1'592	1'586		1'582		1'576		1'571	-1.3%	-1.3%	-0.3%
Total number of underlying products	11'277		11'249		11'246		11'230	11'166		11'134		11'120		11'093	-1.2%	-1.2%	-0.2%
Wireless																	
Wireless subscribers (in thousands)																	
Wireless subscribers prepaid	1'324		1'297		1'268		1'197	1'136		1'105		1'066		1'027	-14.2%	-14.2%	-3.7%
Wireless subscribers postpaid value	4'160		4'174		4'210		4'247	4'268		4'284		4'315		4'342	2.2%	2.2%	0.6%
Wireless subscribers postpaid volume (data, multi-SIM)	693		698		712		733	747		768		785		804	9.7%	9.7%	2.4%
Wireless subscribers postpaid	4'853		4'872		4'922		4'980	5'015		5'052		5'100		5'146	3.3%	3.3%	0.9%
Wireless subscribers	6'177		6'169		6'190		6'177	6'151		6'157		6'166		6'173	-0.1%	-0.1%	0.1%
Infinity subscribers	151		133		116		104	93		84		73		66	-36.5%	-36.5%	-9.6%
inOne mobile subscribers	2'207		2'205		2'217		2'218	2'201		979		909		842	-62.0%	-62.0%	-7.4%
blue mobile subscribers	0		0		0		0	0		1'225		1'311		1'380	n.m.	n.m.	5.3%
Infinity / inOne / blue mobile subscribers	2'358		2'338		2'333		2'322	2'294		2'288		2'293		2'288	-1.5%	-1.5%	-0.2%
ARPU wireless (in CHF)																	
Blended wireless ARPU	35	34	34	34	34	34	34	34	34	34	35	34	34	34	0.0%	0.0%	-2.9%
ARPU postpaid	43	43	43	42	43	41	42	41	40	41	41	41	40	41	-2.4%	-2.4%	-2.4%
Wireless cancellation rate (annualised, in %)																	
Wireless cancellation rate postpaid value	10.3%	8.4%	9.4%	8.2%	9.0%	7.4%	8.6%	8.0%	7.4%	7.7%	7.3%	7.6%	7.2%	7.5%			
Wireless cancellation rate postpaid	11.1%	9.1%	10.1%	8.9%	9.7%	7.9%	9.2%	8.8%	7.9%	8.4%	7.8%	8.2%	7.8%	8.1%			
Wireless traffic data domestic (in million GB)																	
Traffic data domestic	152.4	156.7	309.1	154.2	463.3	162.7	626.0	168.4	163.1	331.5	167.3	498.8	182.6	681.4	8.8%	12.2%	9.1%
Wireline																	
Broadband lines (in thousands)																	
Broadband lines in single products	36		38		39		40	43		44		44		46	15.0%	15.0%	4.5%
Broadband lines in bundle products	1'992		1'989		1'991		1'997	1'987		1'982		1'983		1'981	-0.8%	-0.8%	-0.1%
Broadband lines	2'028		2'027		2'030		2'037	2'030		2'026		2'027		2'027	-0.5%	-0.5%	0.0%
t/o broadband lines >80 Mbps	1'628		1'656		1'708		1'841	1'851		1'860		1'872		1'882	2.2%	2.2%	0.5%
Wireline voice access lines (in thousands)																	
Wireline voice access lines in single products	262		257		241		233	225		211		207		197	-15.5%	-15.5%	-4.8%
Wireline voice access lines in bundle products	1'229		1'214		1'200		1'191	1'174		1'158		1'144		1'125	-5.5%	-5.5%	-1.7%
Wireline voice access lines	1'491		1'471		1'441		1'424	1'399		1'369		1'351		1'322	-7.2%	-7.2%	-2.1%
TV subscribers (in thousands)																	
TV subscribers	1'581		1'582		1'585		1'592	1'586		1'582		1'576		1'571	-1.3%	-1.3%	-0.3%

Operational data

	2021							2022							Change		
	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	YtD	YoY Q4	QoQ Q4/Q3
Wholesale																	
Wholesale lines (in thousands)																	
Wholesale lines	677		689		692		698	703		692		691		679	-2.7%	-2.7%	-1.7%
Operational data Residential Customers																	
Product view (in thousands)																	
Wireless subscribers	4'314		4'313		4'331		4'307	4'272		4'274		4'292		4'302	-0.1%	-0.1%	0.2%
Broadband lines	1'733		1'733		1'736		1'743	1'736		1'733		1'734		1'736	-0.4%	-0.4%	0.1%
Wireline voice access lines	1'207		1'188		1'171		1'159	1'139		1'121		1'103		1'082	-6.6%	-6.6%	-1.9%
TV subscribers	1'512		1'513		1'516		1'523	1'517		1'513		1'508		1'503	-1.3%	-1.3%	-0.3%
Total number of underlying products	8'766		8'747		8'754		8'732	8'664		8'641		8'637		8'623	-1.2%	-1.2%	-0.2%
ARPU underlying products (in CHF)																	
Blended ARPUP	37	37	37	37	37	36	37	37	37	37	38	37	37	37	0.0%	2.8%	-2.6%
Bundle products																	
Bundle subscription (in thousands)																	
Bundle subscriptions	1'723		1'720		1'722		1'728	1'719		1'714		1'712		1'710	-1.0%	-1.0%	-0.1%
t/o fix-mobile bundle subscriptions	801		803		801		797	786		787		799		811	1.8%	1.8%	1.5%
ARPU bundle (in CHF)																	
Blended ARPU bundle	131	131	131	131	131	130	131	131	131	131	132	131	132	131	0.0%	1.5%	0.0%
Wireless																	
Wireless subscribers (in thousands)																	
Wireless subscribers prepaid	1'324		1'297		1'268		1'197	1'136		1'105		1'066		1'027	-14.2%	-14.2%	-3.7%
Wireless subscribers postpaid value	2'734		2'747		2'780		2'814	2'832		2'853		2'900		2'938	4.4%	4.4%	1.3%
Wireless subscribers postpaid volume (data, multi-SIM)	256		269		283		296	304		316		326		337	13.9%	13.9%	3.4%
Wireless subscribers postpaid	2'990		3'016		3'063		3'110	3'136		3'169		3'226		3'275	5.3%	5.3%	1.5%
Wireless subscribers	4'314		4'313		4'331		4'307	4'272		4'274		4'292		4'302	-0.1%	-0.1%	0.2%
t/o postpaid value subscribers in bundle	1'146		1'157		1'158		1'151	1'138		1'141		1'168		1'197	4.0%	4.0%	2.5%
t/o postpaid value subs with FMC benefit (in %)	42%		42%		42%		41%	40%		40%		40%		41%			
Infinity subscribers	125		110		96		86	77		69		59		54	-37.2%	-37.2%	-8.5%
inOne mobile subscribers	1'862		1'860		1'871		1'871	1'855		669		600		536	-71.4%	-71.4%	-10.7%
blue mobile subscribers	0		0		0		0	0		1'190		1'275		1'342	n.m.	n.m.	5.3%
Total Infinity / inOne / blue mobile subscribers	1'987		1'970		1'967		1'957	1'932		1'928		1'934		1'932	-1.3%	-1.3%	-0.1%
Infinity/inOne / blue penetration in % of postpaid value subscribers	73%		72%		71%		70%	68%		68%		67%		66%			
ARPU wireless (in CHF)																	
ARPU prepaid	4	4	4	4	4	4	4	4	5	4	5	4	4	4	0.0%	0.0%	-20.0%
ARPU postpaid	50	50	50	50	50	48	49	48	47	47	47	47	46	47	-4.1%	-4.2%	-2.1%
Blended wireless ARPU	36	36	36	36	36	35	36	36	36	36	37	36	36	36	0.0%	2.9%	-2.7%
ARPU Infinity / inOne / blue	63	63	63	64	63	64	64	63	64	63	64	64	63	64	0.0%	-1.6%	-1.6%
Wireless cancellation rate (annualised, in %)																	
Wireless cancellation rate postpaid value	10.8%	8.1%	9.5%	7.7%	8.9%	7.6%	8.6%	8.5%	6.5%	7.5%	7.1%	7.4%	7.3%	7.3%			
Wireless cancellation rate postpaid	11.3%	8.7%	10.0%	8.4%	9.5%	8.3%	9.2%	9.1%	7.2%	8.1%	7.9%	8.0%	8.2%	8.1%			

Operational data

	2021							2022							Change		
	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	YtD	YoY Q4	QoQ Q4/Q3
Wireline																	
Broadband lines (in thousands)																	
Broadband lines in single products	10		13		14		15	17		19		22		26	73.3%	73.3%	18.2%
Broadband lines in bundle products	1'723		1'720		1'722		1'728	1'719		1'714		1'712		1'710	-1.0%	-1.0%	-0.1%
Broadband lines	1'733		1'733		1'736		1'743	1'736		1'733		1'734		1'736	-0.4%	-0.4%	0.1%
t/o inOne broadband lines	1'371		1'386		1'402		1'421	1'423		72		71		70	-95.1%	-95.1%	-1.4%
t/o blue broadband lines	0		0		0		0	0		1'355		1'363		1'384	n.m.	n.m.	1.5%
t/o BB subs with FMC benefit (in %)	46%		46%		46%		46%	45%		45%		46%		47%			
Wireline voice access lines (in thousands)																	
Wireline voice access lines in single products	156		150		145		141	135		131		128		123	-12.8%	-12.8%	-3.9%
Wireline voice access lines in bundle products	1'051		1'038		1'026		1'018	1'004		990		975		959	-5.8%	-5.8%	-1.6%
Wireline voice access lines	1'207		1'188		1'171		1'159	1'139		1'121		1'103		1'082	-6.6%	-6.6%	-1.9%
t/o inOne wireline voice access lines	768		768		768		768	763		72		71		70	-90.9%	-90.9%	-1.4%
t/o blue wireline voice access lines	0		0		0		0	0		686		682		686	n.m.	n.m.	0.6%
TV subscribers (in thousands)																	
TV subscribers	1'512		1'513		1'516		1'523	1'517		1'513		1'508		1'503	-1.3%	-1.3%	-0.3%
t/o inOne TV subscribers	1'191		1'206		1'222		1'240	1'243		61		61		60	-95.2%	-95.2%	-1.6%
t/o blue TV subscribers	0		0		0		0	0		1'184		1'187		1'204	n.m.	n.m.	1.4%
ARPU wireline (in CHF)																	
Blended wireline ARPU	37	37	37	37	37	38	37	38	38	38	39	38	39	39	5.4%	2.6%	0.0%
Wireline Households* (in thousands)																	
Wireline HHs	1'878		1'871		1'868		1'869	1'855		1'845		1'839		1'833	-1.9%	-1.9%	-0.3%
RGU per HH (#)	2.37		2.37		2.37		2.37	2.37		2.37		2.36		2.36	-0.4%	-0.4%	0.0%
ARPU HH (in CHF)	88	88	88	88	88	88	88	90	90	90	91	90	91	90	2.3%	3.4%	0.0%
* HH = BB lines in bundle products + wireline voice access lines in single products (all brands)																	
FM converged Households (in thousands)																	
Postpaid value HHs **	2'092		2'105		2'132		2'166	2'179		2'202		2'238		2'278	5.2%	5.2%	1.8%
FM converged postpaid value HHs (in %)	53%		53%		52%		52%	51%		51%		50%		50%			
BB HHs ***	1'733		1'733		1'736		1'744	1'736		1'733		1'735		1'735	-0.5%	-0.5%	0.0%
FM converged BB HHs (in %)	64%		64%		64%		64%	64%		64%		65%		65%			
** HHs with at least 1 postpaid value subscription (all brands)																	
*** HHs with at least 1 BB connection (all brands)																	

Operational data

	2021							2022							Change		
	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	YtD	YoY Q4	QoQ Q4/Q3
Operational data Business Customers																	
Product view (in thousands)																	
Wireless subscribers	1'863		1'856		1'859		1'870	1'879		1'883		1'874		1'871	0.1%	0.1%	-0.2%
Broadband lines	295		294		294		294	294		293		293		291	-1.0%	-1.0%	-0.7%
Wireline voice access lines	284		283		270		265	260		248		248		240	-9.4%	-9.4%	-3.2%
TV subscribers	69		69		69		69	69		69		68		68	-1.4%	-1.4%	0.0%
Total number of underlying products	2'511		2'502		2'492		2'498	2'502		2'493		2'483		2'470	-1.1%	-1.1%	-0.5%
ARPU underlying products (in CHF)																	
Blended ARPUP	55	54	55	53	54	53	54	53	52	52	53	52	52	52	-3.7%	-1.9%	-1.9%
Wireless																	
Wireless subscribers (in thousands)																	
Wireless subscribers postpaid value	1'426		1'427		1'430		1'433	1'436		1'431		1'415		1'404	-2.0%	-2.0%	-0.8%
Wireless subscribers postpaid volume (data, multi-SIM)	437		429		429		437	443		452		459		467	6.9%	6.9%	1.7%
Wireless subscribers postpaid	1'863		1'856		1'859		1'870	1'879		1'883		1'874		1'871	0.1%	0.1%	-0.2%
Wireless subscribers	1'863		1'856		1'859		1'870	1'879		1'883		1'874		1'871	0.1%	0.1%	-0.2%
Infinity subscribers	26		23		20		18	16		15		14		12	-33.3%	-33.3%	-14.3%
inOne mobile subscribers	345		345		346		347	346		310		309		306	-11.8%	-11.8%	-1.0%
blue mobile subscribers	0		0		0		0	0		35		36		38	n.m.	n.m.	5.6%
Total Infinity / inOne / blue mobile subscribers	371		368		366		365	362		360		359		356	-2.5%	-2.5%	-0.8%
t/o inOne / blue mobile subscribers in bundle	245		245		245		245	243		244		244		242	-1.2%	-1.2%	-0.8%
ARPU wireless (in CHF)																	
Blended wireless ARPUP	32	31	31	31	31	30	31	29	29	29	31	30	29	29	-6.5%	-3.3%	-6.5%
ARPU Infinity / inOne / blue	77	77	77	77	77	77	77	76	77	76	82	78	77	78	1.3%	0.0%	-6.1%
Wireline																	
Broadband lines (in thousands)																	
Broadband lines	295		294		294		294	294		293		293		291	-1.0%	-1.0%	-0.7%
Wireline voice access lines (in thousands)																	
Wireline voice access lines	284		283		270		265	260		248		248		240	-9.4%	-9.4%	-3.2%
TV subscribers (in thousands)																	
TV subscribers	69		69		69		69	69		69		68		68	-1.4%	-1.4%	0.0%
Operational data Wholesale																	
Wholesale lines (in thousands)																	
Wholesale lines	677		689		692		698	703		692		691		679	-2.7%	-2.7%	-1.7%

Operational data

	2021							2022							Change		
	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	YtD	YoY Q4	QoQ Q4/Q3
Operational data Fastweb																	
Product view (in thousands)																	
Broadband customers (in thousands)																	
Broadband customers	2'765		2'774		2'768		2'750	2'731		2'712		2'696		2'683	-2.4%	-2.4%	-0.5%
Wireless customers (in thousands)																	
Wireless customers	2'066		2'188		2'316		2'472	2'649		2'805		2'937		3'087	24.9%	24.9%	5.1%
Wholesale lines (in thousands)																	
Wholesale ultra broadband lines	153		190		237		306	363		386		418		458	49.7%	49.7%	9.6%

Remarks:

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